Alberta Health Services

Red indicates the target was not met (large variance)
Yellow indicates the target was not met (small variance)
Green indicates the target was met

Quality and Patient Safety Dashboard Sample 2009/10

						2009/10 Actual				Targets			Actions (required for each indicator that does not meet the target)
	#	Indicator	Freq	07/08	08/09	Q1	Q2	Q3	Q4	09/10	10/11	11/12	
Patients as Partners	1	Patient satisfaction with acute care services	Q										
	2	Length of time to resolve patient concerns	Q										
		% of patient commendations	Q										
	3	Compliance with clinical practice guidelines for:											
		• Colorectal Cancer screening: o FOB in 2 years or colonoscopy or sigmoidoscopy in past 5 years	A										
		• Breast Cancer (women 50–69) o no screen o 1 screen in 2 years	A										
		• Cervical Cancer (women 18-70 yrs) o no screen; o 1 screen in 3 years o 2+ screens in 3 years	A										
	4	% of patients who smoke discharged with smoking cessation plan	Q										
	5	% of patient concerns escalated to PCO	A										
Accountability for Quality and Safety through Measurement and Evaluation	6	Compliance with selected clinical pathways	A										
	7	Admissions for ambulatory sensitive conditions per 100,000	Q										
	8	Admission to Acute Care during last six months of life	A										
	9	% of patients diagnosed with diabetes with controlled blood sugar (haemoglobin A1c<8)	Q										
	10	% of patients diagnosed with hypertension with blood pressure control	Q										

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	#	Indicator	Freq	07/08	08/09	Q1	Q2	Q3	Q4	09/10	10/11	11/12	
	11	Falls while receiving continuing care	Q										
	12	Compliance with hand hygiene policies	A										
	13	Never Events	Q										
	14	Response time to start investigations into serious adverse events	Q										
	15	Hospital Infection rate for:											
		• MRSA infection rate (hospital acquired)	Q										
		• Blood stream infection rate	Q										
		• C-Difficile Infection Rate (hospital acquired)	Q										
		• Surgical site infection rate	Q										
S K	16	Positive staff culture	A										
Access	17	Coronary Artery Bypass Grafting (CABG) Heart Surgery wait times	Q										
		Urgent											
		Semi- urgent											
		Non-urgent											
	18	Elective primary knee replacement surgery wait times	Q										
	19	Elective primary hip replacement surgery wait times	Q										

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	#	Indicator	Freq	07/08	08/09	Q1	Q2	Q3	Q4	09/10	10/11	11/12	
	20	Access to cancer care services by provider type Medical Oncologist Radiation Oncologist	Q										
	21	% of children receiving scheduled mental health treatment within 30 days	Q										
	22	Emergency Department average length of stay	Q										
		Registration to discharge decision (patient not admitted) 90th percentile Time in Hours ED LOS for Uncomplicated Cases											
		Registration to admission decision (patient admitted) 90th percentile Time in Hours ED LOS for Uncomplicated Cases											
	23	Percent of IP days classified as ALC: rural urban	Q										